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# Promoting consumers' online brand attention: The study of spatiotemporal analysis in regional apples

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#### ABSTRACT

With the application and promotion of agricultural products e-commerce, it is of great significance to increase the popularity of brand recognition to promote the market value of agricultural products. Online attention is an important form of regional brand awareness of agricultural products on the Internet. Taking the apple industry as an example, this paper uses 6 years of data from the Baidu search index to analyze the spatiotemporal characteristics of apple brands in China. The study has demonstrated a way to analyze online brand attention and its relationship with regional brands. Further studies are to be made in more detailed attributes associated with the forming of attention to enhance the online brand attention and promote agricultural products.

Keywords: Agricultural products, online brand attention, regional brand, spatiotemporal analysis.

#### INTRODUCTION

In recent years, the rapid development of e-commerce technologies has facilitated to build of new marketing channels for agricultural products. In addition, with the popularity of e-commerce and mobile payment, the online market scale of agricultural products has gradually expanded. At the same time, the e-commerce market competition for agricultural products is intensifying. As the carrier of agricultural product information, Internet has gradually become another core competitiveness of brand promotion for agricultural products in addition to price and quality (Mina Tajvidi et all, 2020). Brand image is an important clue for consumers to judge product quality and plays a positive role in promoting sales and consumers' willingness to buy (Ng & Wang, 2013; Zhang, 2015). The production of agricultural products has strong regional characteristics and resource dependence (e.g., wine products: see Johnson and Bruwer, 2007 & Canziani, & Byrd, 2017). A regional brand of local agricultural products in the region. Thus, the regional brand is of great significance to transform the industrial advantage of regional agricultural products into market value (Wang et al., 2022). Online promotion of agricultural products provides a favorable environment for the construction of regional brands of agricultural products. Improving the regional brand images of agricultural products via Internet platforms such as e-commerce sites and social network apps, has become a topical issue that draws much attention from academia and the industries.

The regional brand of agricultural products can be defined as "the sum of the goodwill of the brands of agricultural enterprises (or families) with considerable scale, strong production capacity, high market share and influence formed in a certain region, usually in the form of 'regional name + category name" (Pyzhikova, et al. 2020). Existing studies have shown that product quality, service quality and social experiences are the key factors affecting the regional brand building of agricultural products in the e-commerce environment (Tolba, 2015; Margarisová, & Vokacova, 2016; Zhang et al., 2019). Agricultural products with a strong regional brand image generally have a better market value (e.g., a selling price) than others (Pyzhikova et al., 2020) as brand image can boost the brand equity which leads to revenues and profits (Faircloth et al 2001). When consumers have a sense of identity for certain agricultural products with a regional brand, such a regional brand can enhance the trust between consumers and producers (Shang et al., 2018). For consumers, the higher the brand awareness, the higher their perception of the brand value and the stronger their willingness to make online purchases (Wang et al., 2022). In this sense, brand attention on the Internet is a representative form of brand awareness (Huang et al., 2020). Therefore, a deep understanding of the agricultural products from the perspective of consumers.

One of the high-value agricultural products is apple. Because of policy support, market incentives and the adoption of new agricultural technologies, there has been a major increase in the China's apple market productivity and thus tends to reach supply-demand balance and as a result, intensifies the competition in the apple market. Thus, accelerating the promotion of apple regional brand awareness is of great significance to ensure the income of apple growers and improve apple production efficiency. Therefore, the purpose of this paper is to reveal the spatial-temporal distribution of online brand attention for

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China's region's apple brands. The findings can be used to formulate marketing strategies and have implications for further improving apple's brand promotion.

#### Data source

### DATA SOURCES AND RESEARCH METHODS

China's apple planting area and yield account for about 50% of the world's total. The country has 25 out of 31 provinces that produce apples. The Bohai Bay and the Northwest Loess Plateau are two dominant apple production areas in China, from where this study selects four regional apple brands as the research objects, i.e., Luochuan apple, Yantai apple, Huaniu apple and Aksu apple.

# By December 2021, China's search engine users reached 829 million, accounting for 80.3% of the nation's total Internet users with Baidu search ranking at the top in the search market share (China Internet Network Information Center, 2022). The user search behavior using Baidu search engine can reflect the user's attention on certain products to a certain extent. Therefore, this paper indirectly reflects the consumers' online attention to regional apple brands based on the search index data of relevant apple regional brands provided by Baidu Index (index.baidu.com). Baidu Index is a data-sharing platform based on the behavior data of millions of users. It shows the historical search volume of a certain keyword on Baidu. Users can use Baidu Index to study the trend of keyword searches, gain insight into changes in Internet users' demand, and analyze market characteristics from the perspective of consumers.

The data used in this study was collected from the Baidu Index platform. In particular, the Baidu composite index is considered as online attention of Apple brands in various regions. The data consists of the daily Baidu composite index of "Luochuan apple", "Qixia apple", "Gansu apple" and "Aksu apple" in 31 Chinese regions between January 2013 and December 2019 (note: data of other periods were affected by the subsequent Covid-19 pandemic).

#### Analysis method

Gini coefficient is a common indicator for measuring the income gap of residents in a country or region. In this study, Gini coefficient is used to measure inter-provincial differences in regional apple brands' online attention. Its formula is as follows:

$$G = \frac{1}{KW} \sum_{k=2}^{K} \sum_{j=1}^{k-1} (Q_k - Q_j)$$
(1)

Where: G is the Gini coefficient; W is the sum of a regional apple brand's online attention in K provinces;  $Q_k$  and  $Q_j$  are online attention of the k<sup>th</sup> and j<sup>th</sup> provinces ranked from low to high, respectively. The greater the Gini coefficient, the greater the difference in attention on a regional apple brand among provinces.

Herfindahl index (H) is a comprehensive index to measure the degree of concentration, which reflects the degree of agglomeration of regional economic scale indicators. The value of Herfindahl index ranges from 0 to 1, where the closer to 1, the lower the degree of regional economic agglomeration.

$$=\sum_{i=1}^{N}P_{i}^{2}$$

Where:  $P_i$  is the ratio of the total number of indicators in a certain region. The closer H is to 1, the higher regional concentration of the regional apple brand's online attention.

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# Temporal analysis of regional apple brands' online attention

#### Weekly variation analysis

The weekly distribution of each regional apple brand's online attention is calculated by averaging the weekly Baidu indexes of the four apple regional brands each year. As shown in Figure 1, the online attention of each regional brand is usually higher during weekdays with the highest level on Monday, a decline on Tuesday, slight fluctuation on Thursday and Friday and continuing to decline on Saturday and Sunday to reach the lowest level on Sunday. Such a trend is probably because most people work during the week and travel at the weekend. Thus, their online search behavior decreases, which leads to a decrease in online attention on regional apple brands.

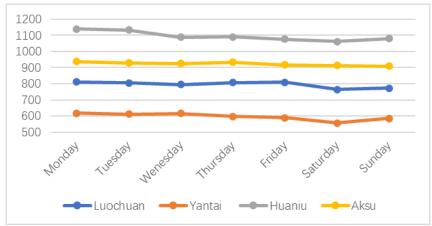


Figure 1: Weekly variation of online attention on four regional apple brands

#### Monthly variation analysis

The monthly average online attention of the four regional apple brands from 2013 to 2019 is shown in Figure 2. The results show that most online attention is from September to December every year, which is consistent with the time for apple picking and storage. From November to December and from January to February, Aksu apple receives the highest online attention. From March to October, Gansu apple's online attention is the highest, especially from September to October with the online attention being significantly higher than other regional apple brands. Yantai apple has the lowest online attention, which is similar to Luochuan apple which has a slightly higher monthly online attention figure than Yantai apple.

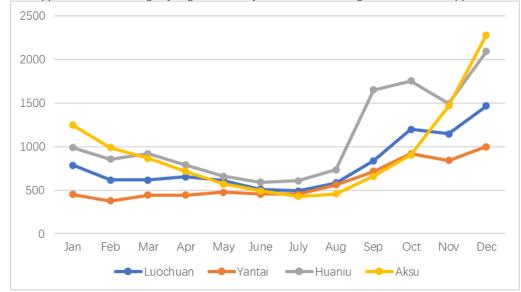
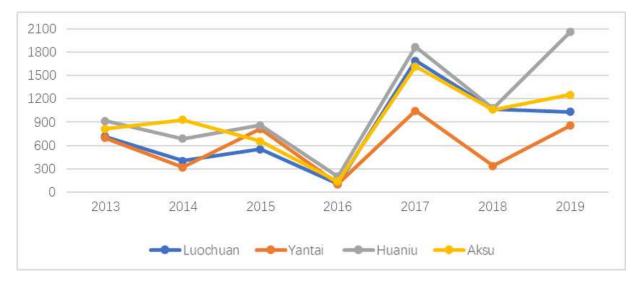


Figure 2: Monthly variation of online attention on four regional apple brands

#### Annual variation analysis

As shown in Figure 3, the annual online attention of Huaniu apple and Aksu apple is relatively high in general. Since 2017, online attention on Huaniu apple, Aksu apple and Luochuan Apple has significantly increased.



# Spatial analysis of apple brands attention by regions *Regional differences*

The Gini coefficient of Aksu apple is found to be the highest, while that of Huaniu apple is the lowest (see Table 1). High Gini coefficient indicates a great difference in online attention among provinces. It means that the online attention of a regional apple brand is mainly from netizens in one or a few provinces. In general, the inter-provincial Gini coefficient of each regional apple brand's online attention is high with a fluctuating growing trend. These results indicate that there is a large difference in inter-provincial online attention with a trend of gradual expansion.

Table 1. Gini coefficient of online attention on four regional apple brands

	Luochuan	Yantai	Huaniu	Aksu		
2013	0.3256	0.3836	0.4181	0.4287		
2014	0.6361	0.5944	0.5971	0.7177		
2015	0.9545	0.8375	0.8892	0.9460		
2016	0.3792	0.5309	0.4435	0.4624		
2017	0.3698	0.4265	0.3810	0.4455		
2018	0.5750	0.4894	0.3974	0.5440		
2019	0.5332	0.5846	0.5503	0.5514		
Source: This study.						

The Heffendal coefficients are found to be close to 0.1, with little difference between different regional apple brands' online attention (see Table 2). Thus, the concentration of attention on regional apple brands is low and relatively scattered.

	Luochuan	Yantai	Huaniu	Aksu			
2013	0.0657	0.0647	0.0509	0.0541			
2014	0.1307	0.1369	0.0947	0.0876			
2015	0.1273	0.1151	0.0987	0.1280			
2016	0.0472	0.2078	0.2711	0.0483			
2017	0.0500	0.0693	0.0470	0.0491			
2018	0.0742	0.0977	0.0887	0.0836			
2019	0.0881	0.0926	0.0561	0.0669			
Source: This study							

Source: This study

#### National distribution of regional apple brands' online attention

This section used data from 27 provinces and 4 municipalities directly under the central government in the year 2019. The proportion of each province in the total search volume for each brand and the proportion of each regional apple brand in the total search volume for each province were analyzed and compared. The results are shown in Table 3. People from Beijing, Shandong, Guangdong, Zhejiang and Hubei pay high attention to the four regional apple brands. Luochuan apple receives the highest attention in Shaanxi, Ningxia and Guizhou. Yantai apple receives the highest attention only in Shandong. Huaniu apple has the highest attention in Gansu, Henan, Heilongjiang, Fujian, Qinghai and Tibet. Aksu apple has the highest attention in Xinjiang, Liaoning, Tianjin, Jilin, Shanghai and Hunan. From a regional perspective, the economy of provinces in eastern China is relatively more developed than other regions, which might lead to people's stronger willingness to consume apples. In

addition, in alignment with the law of distance decay, the closer the region is to the origin of a regional apple brand, the higher the online attention is on this regional apple brand.

	Table	<ol> <li>B. Provincial</li> </ol>	differences	in online atte	ntion on four				
	The proportion of each province in the total search volume of each regional apple brand					The proportion of each brand in the total search			
					volume of the four regional apple brands in each				
					province		41	T 1	
Province	Luochuan	Yantai	Huaniu	Luochuan	Yantai	Huaniu	Aksu	Luochuan	
Shanghai	0.0468	0.0433	0.0344	0.0619	0.2356	0.1635	0.2388	0.3621	
Yunnan	0.0173	0.0100	0.0147	0.0142	0.2812	0.1217	0.3292	0.2679	
Inno Mogolia	0.0199	0.0143	0.0202	0.0177	0.2515	0.1353	0.3526	0.2607	
Beijing	0.0831	0.0833	0.0739	0.0469	0.2752	0.2067	0.3377	0.1805	
Jilin	0.0253	0.0157	0.0120	0.0301	0.2854	0.1326	0.1868	0.3953	
Sichuan	0.0471	0.0334	0.0376	0.0256	0.3061	0.1627	0.3375	0.1937	
Tianjin	0.0211	0.0312	0.0216	0.0424	0.1709	0.1892	0.2413	0.3987	
Ningxia	0.0081	0.0020	0.0041	0.0029	0.4349	0.0819	0.3047	0.1784	
Anhui	0.0312	0.0327	0.0363	0.0446	0.1977	0.1556	0.3176	0.3291	
Shandong	0.0369	0.1592	0.0550	0.0579	0.1234	0.3987	0.2531	0.2248	
Shanxi	0.0222	0.0282	0.0225	0.0085	0.2639	0.2506	0.3682	0.1172	
Guangdong	0.0772	0.0742	0.0676	0.0752	0.2461	0.1776	0.2975	0.2788	
Guangxi	0.0228	0.0221	0.0273	0.0337	0.1959	0.1427	0.3245	0.3369	
Xinjiang	0.0048	0.0043	0.0161	0.0434	0.0593	0.0398	0.2753	0.6256	
Jiangsu	0.0647	0.0778	0.0407	0.0652	0.2537	0.2289	0.2200	0.2974	
Jiangxi	0.0220	0.0231	0.0260	0.0171	0.2312	0.1826	0.3770	0.2091	
Hebei	0.0323	0.0471	0.0458	0.0394	0.1826	0.2002	0.3579	0.2593	
Henan	0.0552	0.0252	0.0777	0.0309	0.2542	0.0872	0.4934	0.1652	
Zhejiang	0.0621	0.0606	0.0549	0.0723	0.2323	0.1701	0.2835	0.3141	
Hainan	0.0130	0.0044	0.0103	0.0078	0.3279	0.0829	0.3603	0.2289	
Hubei	0.0434	0.0500	0.0460	0.0466	0.2186	0.1891	0.3195	0.2728	
Hunan	0.0268	0.0236	0.0316	0.0427	0.1946	0.1286	0.3164	0.3604	
Gansu	0.0115	0.0108	0.0537	0.0104	0.1090	0.0765	0.7005	0.1141	
Fujian	0.0239	0.0246	0.0425	0.0381	0.1645	0.1272	0.4033	0.3049	
Tibet	0.0008	0.0002	0.0006	0.0003	0.3612	0.0643	0.3944	0.1801	
Guizhou	0.0177	0.0080	0.0087	0.0123	0.3551	0.1199	0.2397	0.2853	
Niaoning	0.0265	0.0223	0.0241	0.0524	0.1931	0.1218	0.2416	0.4435	
Chongqing	0.0256	0.0173	0.0154	0.0221	0.2994	0.1522	0.2478	0.3006	
Shaanxi	0.0864	0.0341	0.0443	0.0151	0.4531	0.1342	0.3206	0.0921	
Qinghai	0.0042	0.0011	0.0037	0.0025	0.3203	0.0628	0.3972	0.2197	
Heilongjiang	0.0204	0.0159	0.0308	0.0198	0.2084	0.1222	0.4341	0.2352	

Table 3. Provincial differences in online attention on four regional apple brands

Source: This study

## Conclusion

People usually search for relevant information on goods in advance before making a purchase decision. To a certain extent, people's search behavior for regional apple brands on the Internet is representative of the popularity of a brand. Based on the Baidu search index, this study analyzes the spatiotemporal characteristics of online attention of four regional apple brands. The results show that regional apple brands' online attention is on the rise over time. In terms of weekly characteristics, the brands' online attention is high during weekdays and low during weekends, which is highly related to people's living and working habits. The monthly online attention shows a "U" shape with the peaks and troughs consistent with the seasonal characteristics of apple production. In addition, online brand attention of regional apples is unevenly distributed throughout the country, with more attention from provinces near each apple production region and economically developed provinces.

By analyzing the spatiotemporal characteristics of regional apple brands' online attention, this study provides a quantitative measurement of regional apple brands' popularity on the Internet. To promote a regional apple brand, future studies will be incorporating online celebrities on well-known platforms. In addition, further analysis can be made to investigate the spatial distribution of online brand attention of regional apples to find where most potential consumers are located. Finally, it is aimed

to target these regions and apply a series of marketing strategies to actively attract consumers and identify detailed factors influencing online brand attention.

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